



# Guideline For Online Bill Payment

Open UGVCL.COM Website in respective browser (latest updated browser i.e. IE7 and above/ Chrome / Firefox and Windows XP SP3 and above OS) And Select Pay Energy Bills Online

**Welcome to Uttar Gujarat Vij Company Ltd.**  
 A distribution utility of Gujarat Urja Vikas Nigam Ltd. (GUVNL) operating in northern parts of Gujarat with network spread over 50,000 KMs serving consumer base of more than 30 Lacs.

[Photo Gallery](#) [UGVCL's Milestones....](#)

Smt. Anandiben Patel, Hon'ble Chief Minister, Gujarat  
 Shri Saurabh Patel, Hon'ble Energy Minister, Gujarat

**NEWS**

[UGVCL intends for procurement of material](#) **NEW**

[UGVCL rolls out Smart Grid...](#)

[Revised Circular regarding PDC RC & Change of circumstances](#)

[Compensation against animal death](#)

[Tatkal Scheme 2013](#)

[Lok Darbar Programme](#) **NEW**

[UGVCL invents Pilot Advanced Transformer...](#)

[Dr. APJ Abdul Kalam visits Gujarat Solar Park](#)

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- [News Archives](#)
- [e-Newsletter Archive](#) **NEW**
- [Schemes & Policies](#)
- [Customer Tutorial](#)
- Energy Saving Tips
- Electricity Ombudsman
- Business Plan-Mid Term Review
- Ag. Gr. Power Schedule
- [Pay Energy Bills Online](#)
- [Ag. Pending Applications](#)
- [Tariff Petition FY 2015-16](#) **NEW**

**Consumer Desk**



- > PayEnergyBillOnline
- > Tariff plans
- > Report Energy Theft
- > Download Forms
- > Bill Calculator

**Employee Desk**



- > Oracle Beehive
- > E-urja Access Instance
- > Webmail Access

**Business with us**



- > View & Downloading
- > Vendor Registration

### Pay Energy Bills Online

Particular	Activity Description	Transaction Processing Fees
<a href="#">Pay Energy Bills Online (All Banks)</a>	<ul style="list-style-type: none"> <li>• Make Single or Multiple Bill Payment Online</li> <li>• View Bill History / Download Duplicate Bill</li> <li>• View Payment History / Download Receipt</li> <li>• Add Multiple Account with Single User ID</li> <li>• Receive e-Bill in Mail</li> <li>• Apply for New Connection</li> <li>• Apply for load Extension/Reduction</li> <li>• Apply for Name Transfer Application</li> <li>• Apply for Cancellation of Connection</li> <li>• Online Complain Registration</li> </ul>	<ul style="list-style-type: none"> <li>• Transaction processing fees for Net Banking and E-Wallets is Nil.</li> <li>• Transaction processing fees for Debit Cards is 0.75% of Transaction amount for value up to Rs. 2000.00/- Plus Applicable Service Tax, 1.00% of Transaction amount for value above Rs. 2000.00/- Plus Applicable Service Tax [Subject to Min of Rs. 5.00/- Plus Applicable Service Tax] will be charged.</li> <li>• Transaction processing fees for Credit Cards is 1.00% of Transaction amount Plus Applicable Service Tax [Subject to Min of Rs. 5.00/- Plus Applicable Service Tax] will be charged to the customer.</li> </ul>
<a href="#">Quick Payment</a>	<ul style="list-style-type: none"> <li>• No Registration Require.</li> </ul>	
<a href="#">SBI Corporate User</a>	<ul style="list-style-type: none"> <li>• No Registration Require.</li> </ul>	
<a href="#">Online Bill Payment through AXIS, HDFC &amp; PNB</a>	<ul style="list-style-type: none"> <li>• Registration Require</li> <li>• Make online payment by Net Banking only</li> </ul>	<ul style="list-style-type: none"> <li>• No Processing Fee.</li> </ul>

• Different Login & Password for each link.

• User must remember their user name & password for respective link.

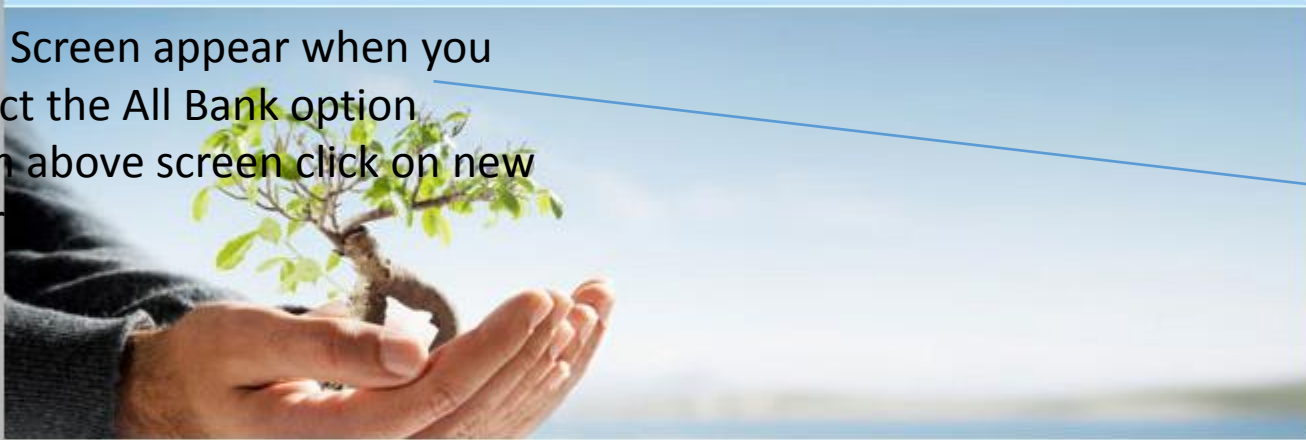
After Selecting the Pay energy bill option as above screen shot you will get the screen with listed payment option on Left side of the table And Right side you will Get the Charges details



# UTTAR GUJARAT VIJ COMPANY LIMITED

- Home
- Sign Up!
- Forgot Password?
- Forgot Username?
- Quick Online Pay
- Payment Status
- New Complaint
- Complaint Status

This Screen appear when you select the All Bank option from above screen click on new user



### » Login

Username\*   Remember Me  
Password\*

New User? [Register Now!](#)

### » Quick Links

- 
- 

### » News Corner

- 5 Dr. APJ Abdul Kalam visits Gujarat Solar Park
- 6 UGVCL wins POWER LINE Award - 2012
- 7 UGVCL wins India Power Award - 2012
- 8 UGVCL receives Gold Shield for the year

» Related Links

» Planned Outage

### » About Company

Uttar Gujarat Vij Company Limited is one of the pioneer Power Distribution Utilities in India in the Electricity Industry. Incorporated under the Companies Act, 1956 in Sept-2003 as a result of unbundling of erstwhile Gujarat Electricity Board pursuant to Power Sector Reforms initiated by the Central and State Governments, the Company became commercially operational since April-2005. The Company is a wholly-owned subsidiary of Gujarat Urja Vikas Nigam Limited (A Govt. of Gujarat Undertaking).

[More...](#)

### » What's New

- » [New Tariff Plan](#)
- » [Bill Calculator](#)

SUPPORT CHAT



### Registration

Username*	<input type="text" value="xyz_abc"/>	Please do not use any space or special characters except underscore '_'. e.g. John_Smith, JSmith.
Password*	<input type="password" value="●●●●●●●●"/>	Please use at least one digit, one special character, one upper and lower letter. e.g. Test@123.
Confirm Password*	<input type="password" value="●●●●●●●●"/>	Confirm Password should be same as Password.
First Name*	<input type="text" value="xyz"/>	
Middle Name	<input type="text"/>	
Last Name*	<input type="text" value="abc"/>	
Birth Date*	<input type="text" value="01-01-1988"/>	e.g. 03-01-2010 (dd-mm-yyyy)
Mobile No.**	<input type="text" value="7567107653"/>	e.g.9123456788
Landline No.**	<input type="text"/>	e.g.07934568456
E-Mail Address*	<input type="text" value="support.ugvcl@gmail.com"/>	e.g.test@abc.com
Security Question*	<input type="text" value="What is your father's middle name?"/>	
Security Answer*	<input type="text" value="xyz"/>	
Type the characters you see in the image below. (Letters are case-insensitive)*		
	<input type="text" value="83GLFX"/>	

Fill the required details as shown in below image click on submit. And After that you will login with your desired user name/password

Trend Micro OfficeScan

**Trend Micro™ OfficeScan**

OfficeScan detected a security risk and cleaned the infected file and other affected system resources. Please restart the computer to finish cleaning.

Welcome xyz abc

Last Login : Dec 29, 2014 03:34:58 PM IST

Contact Us

My Accounts

Logout

Service Request

- New Connection
- Disconnection
- Change Name
- Change Load
- Shifting
- Reconnection

Check Service Request Status

My Applications

- Customer Care Request
- Online Payment
- History Search

Consumption Calculator

Manage Profile

- Manage Consumer Accounts
- Update Profile
- Request for E-Bill

Insights

- Contact Us
- Application User Guide
- Browser Settings

Manage Consumer Accounts

There is no account associated with your Profile. You can add your HT/LT accounts using Add HT/LT Account button.

My Accounts

Consumer No.	Consumer Name	Address	Consumer Type	Connection Status	Delete
--------------	---------------	---------	---------------	-------------------	--------

Add LT Account      Add HT Account

- \* If your consumer number is 11 digit than it is LT (Low Tension) Account.
- \* If your consumer number is 5 digit than it is HT (High Tension) Account.

Select Lt/HT Account as per your choice and connection mode



# UTTAR GUJARAT VIJ COMPANY LIMITED



Welcome xyz abc

Last Login : Dec 29, 2014 03:34:58 PM IST

Contact Us

My Accounts

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## Service Request

- New Connection
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Check Service Request Status

## My Applications

- Customer Care Request
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Consumption Calculator

## Manage Profile

- Manage Consumer Accounts
- Update Profile
- Request for E-Bill

## Pay Online - Unregistered Consumer

Pay Online - Unregistered Consumer					
<input type="checkbox"/>	Consumer No.	Consumer Name	Bill Date	Bill Amount(₹)	Amount(₹)
<input type="checkbox"/>	201	MAKVVANA	05/12/2014	2,232.41	<input type="text"/>
<input type="button" value="Add Consumer"/>				Total Amount (₹)	0.00

Note: 1. HT Consumer can not make online payment if no bill data available.  
 2. Check **Payment History** before making payment.  
 3. Consumer No in case of LT must not be entered with / delimiter. e.g.99911122233  
 4. For LT consumer: There might be delay in latest bill shown in the application. In case if your latest bill is not shown above, you can still pay as per the amount in the new physical bill.

Click on pay now after selecting your Consumer Number



# Uttar Gujarat Vij Company Ltd.

**Choose a payment option**

You have chosen to pay an amount of Rs. 2232.41 from your credit card / specified bank account .

**Please select your payment option and 'submit' form:**

Order Number : 201211151204512

Consumer Number :

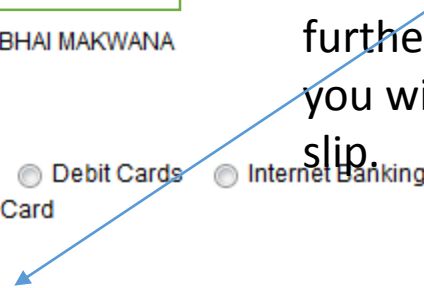
Consumer Name : KARSANBHAI JAGABHAI MAKWANA

Transaction Amount : 2232.41

Select Payment Mode :  Credit Cards  Debit Cards  Internet Banking  
 Wallet / Cash Card

**Cancel** **Submit**

Click on submit button after selecting your payment mode Debit card/Credit card/Net banking option And proceed further for payment you will receive the payment slip.





Steps to perform Quick Online Payment	
1.	Fill all the necessary details in Payment Detail and submit the request.
2.	Verify Payment Detail and process further by clicking on the Pay Now button.
3.	Quick Online Pay screen will be redirected to Payment Gateway.
4.	After completion of payment, Payment Acknowledgement will be displayed.
5.	You may take a print-out of the payment acknowledgement by clicking on the Save & Print button.
6.	Transaction processing fees for Net Banking is Nil.
7.	Transaction processing fees for E-Wallets is Nil.
8.	Transaction processing fees for Debit Cards is 0.75% of Transaction amount for value upto Rs. 2000.00/- Plus Applicable Service Tax, 1.00% of Transaction amount for value above Rs. 2000.00/- Plus Applicable Service Tax [Subject to Min of Rs. 5.00/- Plus Applicable Service Tax] will be charged to the customer.
9.	Transaction processing fees for Credit Cards is 1.00% of Transaction amount Plus Applicable Service Tax [Subject to Min of Rs. 5.00/- Plus Applicable Service Tax] will be charged to the customer.

## Second option for online payment

Select Quick payment option, which doesn't required any registration. fill-up the details And submit.

Payment Detail	
Consumer No. *	<input type="text"/> e.g. LT - 9991122233 , HT - 99999
Amount (₹) *	<input type="text"/>
Email Address ***	<input type="text"/>

Note: 1. HT Consumer can not make online payment if no bill data available.  
2. \*\*\* Email address if entered can be used for sending payment receipt.  
3. For LT consumer: There might be delay in latest bill shown in the application. In case if your latest bill is not shown above, you can still pay as per the amount in the new physical bill.

Submit

5.	You may take a print-out of the payment acknowledgement by clicking on the Save & Print button.
6.	Transaction processing fees for Net Banking is Nil.
7.	Transaction processing fees for E-Wallets is Nil.
8.	Transaction processing fees for Debit Cards is 0.75% of Transaction amount for value upto Rs. 2000.00/- Plus Applicable Service Tax, 1.00% of Transaction amount for value above Rs. 2000.00/- Plus Applicable Service Tax [Subject to Min of Rs. 5.00/- Plus Applicable Service Tax] will be charged to the customer.
9.	Transaction processing fees for Credit Cards is 1.00% of Transaction amount Plus Applicable Service Tax [Subject to Min of Rs. 5.00/- Plus Applicable Service Tax] will be charged to the customer.

Fill the details as shown in image and after that select submit for further procedure

**Payment Detail**

Consumer No.\*    
 e.g. LT - 99911122233 , HT - 99999

Consumer Name

Bill Date

Bill Amount (₹)

Amount (₹)\*

Email Address \*\*\*

Note: 1. HT Consumer can not make online payment if no bill data available.  
2. \*\*\* Email address if entered can be used for sending payment receipt.  
3. For LT consumer: There might be delay in latest bill shown in the application. In case if your latest bill is not shown above, you can still pay as per the amount in the new physical bill.

\* is a mandatory field



# UTTAR GUJARAT VIJ COMPANY LIMITED

Home Sign Up! Forgot Password? Forgot Username? Quick Online Pay Payment Status New Complaint Complaint Status

Quick Online Pay

Click on  
Pay now option

### Payment Detail

Consumer No.

Consumer Name

Payment Ref. No. 291214154902499

Transaction Amount (₹) 2,500.00

Email Address samir.shah@ugvcl.com

Note: Please remember the Payment Ref. No. of your transaction to track your quick payment transaction.

Pay Now

Cancel

\* is a mandatory field



# UGVCL Uttar Gujarat Vij Company Ltd.

## Choose a payment option

You have chosen to pay an amount of Rs. 2500.00 from your credit card / specified bank account .

Please select your payment option and 'submit' form:

Order Number : 291214154902499

Consumer Number :

Consumer Name :

Transaction Amount : 2500.00

Select Payment Mode :  Credit Cards  Debit Cards  Internet Banking  
 Wallet / Cash Card

Click on submit button after selecting your payment mode debit card/credit card/net banking and proceed further.you will receive payment slip.

**Cancel** **Submit**



This Screen appear when you select SBI Corporate User Link

Visit an SBI e-Corner today! e-Corners provide ATM, CDM, Self-service kiosks at one place.



**SBI launches 'SBI FINDER' mobile app.**

Now in IOS too!



THIRD  
OPTION  
SBI  
CORPORATE  
USER  
PROCEED SBI  
WEBSITE. you  
will receive  
the payment  
slip.

## PERSONAL BANKING

Login

Login Lite

Our internet banking portal provides personal banking services that gives you complete control over all your banking demands online.

[More →](#)

### Features

- Revision in Service charges (w.e.f 01.11.2014)
- Register for SBI Net Banking
- Online SB Account Application
- Life insurance cover of Rs.1 Cr for Rs.18 a day
- Forex Outward Remittance Scheme
- Mobile & DTH Recharge / Utility Bill Payment
- Online Term Deposits
- OnlineSBI on your Mobile

## CORPORATE BANKING

Login

Corporate Banking application provides features to administer and manage non personal accounts online.

[More →](#)

### Features

- Collect Fee Online - State Bank Collect
- User management at your fingertips
- Bulk file upload facility for payments
- Pay Central & State Govt Taxes
- Pay EPF subscription online
- Utility Bill Payment
- Merchant Payments
- Easy synchronization with Corporate ERP System
- Provision for customized MIS

## OTHER SERVICES

- ▶ SBI Finder **NEW**
- ▶ Reprint Remittance Form - MOPS
- ▶ **SBI CARD - SPECIAL OFFERS**
- ▶ OnlineSBI Global
- ▶ Genuine Applications !
- ▶ Customer Complaint Form
- ▶ Secure Card Transactions
- ▶ Merchant Acquiring Business - POS
- ▶ SBI e-File ! **Explore**
- ▶ Foreign Travel/EZ-Pay/Gift Cards
- ▶ Mobile Banking Services
- ▶ NRI Services
- ▶ SBI Express Remit
- ▶ SBI F.A.S.T.
- ▶ Debit Card Loyalty Rewardz
- ▶ SBICAP Trustee Company Ltd
- ▶ *My WICC Services Online*



# UGVCL Online Bill Payment

» [Login Form](#)


## FOURTH OPTION FOR MAKING ONLINE PAYMENT (FOR AXIS, PNB AND HDFC BANK ACCOUNT USER ONLY)

After selecting this option you will get the below snapshot on your browser  
Submit user name ,password and security code and login

Registered Consumers

User name \*

Password \*

  
(Please type below words in text box)

Security Code \*

[New User](#)

[Forgot Password?](#)

[Privacy Policy](#)



# UGVCL Online Bill Payment

Welcome : samir.shah

Address : Part

Log Out

**On Make Payment page, If you found "Consumer Not Found" or "Consumer Dear Consumer, We have started SMS alert facility after successful payment"**

**» Home Page**

- Change User Profile
- New Consumer Registration
- Make Payment**
- Payment History

Edit or Delete User Registered Consumer Clicking on Edit icon and Delete icon which is given in Action column

NO	NAME	ADDRESS	CONS NO.	TYPE	PREMISES	ACTION
1	<input type="text"/>	1 <input type="text"/>	2	LT	xyz	

1

**Record Updated Successfully.**

Click on Make Payment



# UGVCL Online Bill Payment

Welcome : samir.shah

Log Out

## » Consumer Online Payment Form

- Home
- Change User Profile
- New Consumer Registration
- Make Payment
- Payment History

Pay Your online UGVCL Bill clicking on Pay Now button

NO	NAME	ADDRESS	CONS NO.	CONN. TYPE	PAYMENT
1				LT	<a href="#">Pay Now</a>

1

Click On Pay Now



Welcome : samir.shah

Address : Part

Log Out

» More payment details Form

- Home
- Change User Profile
- New Consumer Registration
- Make Payment
- Payment History

Consumer Number	<input type="text"/>
Consumer Name	<input type="text"/>
Premises Name	xyz
Address	1907 Ews Indira Nagar-2
Month	December
Year	2014
Select Bank *	Select Bank Name HDFC Bank Punjab National Bank (PNB) Axis Bank
Total Amount *	<input type="text"/>
Confirm Amount *	<input type="text"/>
Remark	<input type="text"/>

Fill the required details and Submit option Proceed further to make payment thru Debit card/credit card/net banking After that you will receive the payment slip.

Net Banking Accounts instructions

1. Only the exact amount as mentioned in your current month's bill can be paid.
2. No payment will be accepted after the due date.
3. All Payments made through Net Banking Accounts will be realized within 5 working days.